



MediaPulse Managed Cloud

The right cloud for your facility management software.

Product Overview

Xytech's Microsoft Azure Cloud is safe, secure and reliable with fifty compliance offerings. Linking MediaPulse with Azure Cloud creates a highly efficient platform for MediaPulse deployments and simultaneously lowers costs.

There are three significant advantages in Xytech's Azure Cloud offering. First, only Azure has managed Microsoft SQL Server PAAS database. Second, the MediaPulse experts at Xytech manage your instance. Third, only Xytech offers redundant app & web servers with load balancing for high availability.

These advantages result in higher efficiency, better service and lower costs, while increasing uptime and protecting your data. The MediaPulse Managed Cloud is the premier choice for your facility management system.

Shared instances are available in both United States and Europe. Private instances are available in many countries across the globe. Azure is a trusted cloud provider for United States government institutions and includes a FedRAMP High authorization.

Features and Benefits

- Microsoft SQL database PAAS managed by Azure
- Backups occur every 5 minutes
- Proactive database analysis
- Advanced Azure security
- Private database instance
- Geo-Replication for High Availability
- Redundant App & Web Servers with load balancing
- Encrypted data transfer
- API integration capabilities for any cloud or on-premises system
- Three levels of managed services
- Complete product support for the MediaPulse software
- Managed MediaPulse upgrades
- Worldwide private cloud available
- Vulnerability scans
- Web and mobile compatible
- Single Sign-On (SSO) and OpenID Connect authentication
- 24x7 access and support

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Managed Cloud

With Xytech's Managed Services, there are tremendous cost savings for MediaPulse upgrades. Xytech manages the entire process including test databases, site-specific test cases, and orientation to new features.

Azure automatically monitors your individual database instance and performance notifications are received and actioned by Xytech Engineers. These notifications include performance and configuration monitoring.

Basic Service

Basic Services consist of platform updates, MediaPulse annual upgrades, service packs, and backups. Xytech's expert staff will manage and modify screen layouts to give your users a custom fit. Orientation sessions for new features will keep you up-to-date on the latest functionality within MediaPulse to ensure your facility is leveraging Xytech's incredible new features.

Express Services

Express Services include all the Basic Services plus user and security management and the configuration of new custom fields as your business needs change.

Managed Services

Managed Services adds complete system administration support to Basic and Express Services. A test database is provisioned for you and site-specific test cases are used for Quality Assurance, every time new versions and service packs are installed.

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